

# THE CHIRO WELLNESS CONNECTION



87 6th Street  
Boksburg North  
Gauteng  
South Africa

## Dr Janique Belli - Doctor of Chiropractic

AHPCSA Registration: A12196 | Practice No: 0872458

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## TERMS & CONDITIONS

Effective Date: February 2026

### 1. INTRODUCTION

Welcome to The Chiro Wellness Connection, the practice of Dr Janique Belli ("Dr Janique," "we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website and services. By accessing our website or using our services, you agree to be bound by these Terms.

If you do not agree with any part of these Terms, please do not use our website or services.

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### 2. PRACTICE INFORMATION

**Practice Name:** The Chiro Wellness Connection

**Practitioner:** Dr Janique Belli

**Registration:** Allied Health Professions Council of South Africa (AHPCSA) - Registration No: A12196

**Practice Number:** 0872458

**Physical Address:** 87 6th Street, Boksburg North, Gauteng, South Africa

**Contact:** +27 83 572 4444 | janiquechiro@gmail.com

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### 3. SERVICES PROVIDED

We provide chiropractic care and related health services, including but not limited to:

- Chiropractic adjustments and manipulations
- Soft tissue therapy
- Rehabilitation exercises
- Ergonomic and postural advice

- Complementary modalities (dry needling, cupping, kinesiology taping, etc.)

All services are provided in accordance with South African law and the standards set by the AHPCSA.

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## **4. APPOINTMENTS AND BOOKINGS**

### **4.1 Booking**

Appointments can be made by phone, WhatsApp, email, or through our website contact form. We will confirm all appointments via your preferred method of communication.

### **4.2 Cancellations**

We require at least 24 hours' notice for appointment cancellations or rescheduling. Failure to provide adequate notice may result in a cancellation fee equivalent to 50% of the consultation fee.

### **4.3 Late Arrivals**

If you arrive more than 15 minutes late for your appointment, we reserve the right to reschedule your appointment or reduce the treatment time accordingly.

### **4.4 Missed Appointments**

Patients who fail to attend scheduled appointments without prior notice may be charged the full consultation fee.

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## **5. FEES AND PAYMENT**

### **5.1 Payment Terms**

Payment is required at the time of service unless alternative arrangements have been made in advance. We accept cash, EFT, credit/debit cards, and medical aid.

### **5.2 Medical Aid**

If you have medical aid, you are responsible for ensuring that chiropractic services are covered under your plan. We will submit claims on your behalf where possible, but you remain ultimately responsible for payment.

### **5.3 Outstanding Accounts**

Accounts not settled within 30 days will incur interest at the prevailing legal rate. We reserve the right to refer outstanding accounts to debt collection agencies or legal representatives.

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## **6. PATIENT RESPONSIBILITIES**

As a patient, you agree to:

- Provide accurate and complete health information
  - Inform us of any changes to your health status or medications
  - Follow treatment recommendations and home care instructions
  - Attend appointments as scheduled or provide adequate notice of cancellation
  - Make payment for services rendered in a timely manner
  - Treat staff and other patients with respect and courtesy
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## **7. INFORMED CONSENT**

By receiving treatment, you consent to chiropractic examination, diagnosis, and treatment. We will explain the nature of the treatment, its benefits, and any potential risks. You have the right to ask questions and refuse treatment at any time.

Chiropractic treatment is generally safe, but as with any healthcare intervention, there are potential risks. These may include temporary soreness, muscle stiffness, or in rare cases, more serious complications. We will discuss any specific risks relevant to your condition.

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## **8. TREATMENT OF MINORS**

Treatment of patients under 18 years of age requires consent from a parent or legal guardian. The parent or guardian must be present during the initial consultation and treatment unless alternative arrangements have been made.

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## **9. CONFIDENTIALITY AND MEDICAL RECORDS**

We maintain strict confidentiality in accordance with the Protection of Personal Information Act (POPIA) and AHPCSA guidelines. Your medical records are kept secure and confidential. We will only share your information with third parties (such as medical aid schemes or other healthcare providers) with your explicit consent or as required by law.

You have the right to access your medical records upon request. A reasonable fee may be charged for copies.

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## **10. WEBSITE USE**

### **10.1 Intellectual Property**

All content on this website, including text, images, logos, and graphics, is the property of The Chiro Wellness Connection or used with permission. Unauthorized use, reproduction, or distribution of website content is prohibited.

### **10.2 User Conduct**

You agree not to use our website for any unlawful purpose or in any way that could damage, disable, or impair our services.

### **10.3 Links to Third-Party Websites**

Our website may contain links to third-party websites. We are not responsible for the content, privacy practices, or terms of use of these external sites.

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### **11. MEDICAL DISCLAIMER**

The information provided on our website and in our communications is for general informational purposes only and should not be considered medical advice. It is not intended to replace professional medical consultation, diagnosis, or treatment.

Always seek the advice of a qualified healthcare provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay seeking it because of information you have read on our website.

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### **12. LIMITATION OF LIABILITY**

To the fullest extent permitted by South African law, The Chiro Wellness Connection and Dr Janique Belli shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of your use of our services or website.

Our liability for any claim arising from our services shall be limited to the amount paid by you for the specific service giving rise to the claim.

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### **13. INDEMNIFICATION**

You agree to indemnify and hold harmless The Chiro Wellness Connection, Dr Janique Belli, and our staff from any claims, damages, losses, or expenses (including legal fees) arising from your breach of these Terms or your use of our services.

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### **14. EMERGENCY SITUATIONS**

Chiropractic care is not suitable for medical emergencies. If you are experiencing a medical emergency, please call 10177 (South African emergency services) or proceed to the nearest hospital emergency department immediately.

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### **15. CHANGES TO THESE TERMS**

We reserve the right to update these Terms at any time. Changes will be posted on our website with an updated "Last Updated" date. Your continued use of our services after changes are made constitutes acceptance of the revised Terms.

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## 16. SEVERABILITY

If any provision of these Terms is found to be invalid or unenforceable under South African law, the remaining provisions shall continue in full force and effect.

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## 17. GOVERNING LAW

These Terms shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising from these Terms or our services shall be subject to the exclusive jurisdiction of the South African courts.

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## 18. CONTACT INFORMATION

If you have any questions about these Terms and Conditions, please contact us:

### **The Chiro Wellness Connection**

87 6th Street, Boksburg North  
Gauteng, South Africa

#### **Contact Details:**

Phone: +27 83 572 4444

Email: [janiquechiro@gmail.com](mailto:janiquechiro@gmail.com)

Website: [www.drjanique.com](http://www.drjanique.com)

#### **Practice Hours:**

Monday-Friday 08:00-17:00,

Every 2nd Saturday 09:00-12:00

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## ACCEPTANCE

**By using our services or website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.**

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